

# Rose Villa Surgery

## PPG Meeting

<b>Date / Time</b>	<b>Thursday 3<sup>rd</sup> August 2023</b>	
<b>Venue</b>	<b>Rose Villa Surgery</b>	
<b>Attendees</b>	(JC) Joanne Copeland – Practice Manager, Dr C Ukpaka, Dr S Ukpaka, Alison Whiting, Alison Popham	(AN) (CG) (DJ) (NF) (MF) (LB) (JA) (SD) (SO) (SO) (BP) (CL) (RD) (BD) (PG)
		<b>Action</b>
<b>Welcome</b>		
CU - Welcomed all to the meeting. Everyone introduced their self. Sorry we have not had a meeting in a while but due to the pandemic everyone was worried being a small room.		
<b>Last meeting:</b>		
We explained all new staff we have working within the PCN, happy to explain again as we have more turn out this time		
<b>PCN</b>		
<b>Ok so what is the PCN (Primary Care Network) all about</b>		
So, working in our PCN		
<ul style="list-style-type: none"> <li>• Pharmacist who will deal with medication reviews any hospital letters that come in with new medication on</li> <li>• Physiotherapist who candela with aches and pains, joints issues and do face to face appointments here of a Saturday</li> <li>• Social prescriber who can help with completing forms any social issues direct patients to groups going on in the community</li> <li>• Health coach who can support you with any issue you are struggling with not taking medication as should she is here to listen to patients</li> <li>• Care coordinators who see our housebound patients for their needs</li> <li>• Mental team that we can talk to patient with depression anxiety needs</li> <li>• Neighborhood team care coordinator who can deal with patient with complex needs and any agency who may help</li> <li>• Practice nurse who can do smears, dressing, pill checks, B12 Depo</li> <li>• ANP who deal with a wide range of illness</li> </ul>		

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<ul style="list-style-type: none"><li>• Physician associates deal a wide a range of illness</li><li>• Doctor which we all know what they do</li><li>• Covid clinic which we book patient that are due for the boosters</li></ul> <p>I hope this helps you understand what is going on in the surgeries now, but this is taking the pressure of the surgeries so much.</p>	
<p><b>Patients:</b></p> <p><b>All patients-</b></p> <ul style="list-style-type: none"><li>• Requesting a chair who will be NF</li><li>• Secretary will be AN</li><li>• Please can we have a newsletter informing of what is going on in the surgery</li></ul> <p><b>Informed patient to complete friends and family's also to go on NHS choices and leave comments</b></p>	
<p><b>AOB:</b></p> <p><b>Blood test-</b> for our diabetic and elderly patient we will do bloods at the surgery now</p> <p><b>Remember our door is always opened</b></p> <p><b>Meeting Closed</b></p>	
<p><b>Next meeting – November 2023</b></p>	